



# ALTORFER INC.



Construction : Power Systems : Ag Machinery : Lift Truck : Compact Construction : Packaging : Rental Services

SOLD TO

SHIP TO

INVOICE NUMBER	INVOICE DATE	CUSTOMER NUMBER	CUSTOMER ORDER NUMBER	STORE	DIV.	SALESMAN	TERMS	PAGE
WO350011153	08-19-14	621134		35	X	UNA	2	1
PSQWQ NUMBER	DOC DATE	PC	LC	MC	SHIP VIA		INV SEQ NUMBER	
TE17479	08-01-14	10	10	10			6334572	
MAKE	MODEL	SERIAL NUMBER	EQUIPMENT NUMBER	METER READING	MACH ID NUMBER			
AA	3406	05EK94926	978	1756405.0				
QUANTITY	ITEM	NR	DESCRIPTION	UNIT PRICE	EXTENSION			

\*CAT ACCESS: #6280-7300-0144-8463\*

### DIAGNOSTIC TEST CYLINDER HEAD GASKET

ENGINE USING COOLANT  
REMOVE CYLINDER HEAD TO VERIFY COMPLAINT

#### CUSTOMER COMPLAINT:

ENGINE USING COOLANT.

#### CAUSE OF FAILURE:

FIRE RING ON THE BACK SIDE OF #5 WAS BLOWN OUT.

#### REPAIR PROCESS COMMENTS:

DRAINED OIL AND COOLANT. REMOVED AIR DUCT WORK FROM AIR CLEANERS TO AIR TO AIR. REMOVED RADIATOR BRACES. REMOVED BRACKET FOR RADIATOR BRACES. REMOVED VALVE COVERS. REMOVED JAKE BRAKES AND ROCKER ARM ASSEMBLIES. REMOVED VALVE COVER BASE. REMOVED INJECTORS. REMOVED CYLINDER HEAD. REMOVED BRACE UNDER THE OIL PAN. REMOVED OIL PAN AND SUCTION BELL, TUBES, OIL PUMP AND LADDER. REMOVED ROD CAPS AND PULLED ALL 6 CYLINDER PACKS. CLEANED THE BLOCK AND FOUND THAT CYLINDERS 3, 4, AND 5 NEEDED TO BE COUNTER-BORED. COUNTER-BORED 3, 4, AND 5 TO .032" AND INSTALLED SHIMS. CLEANED THE SHIM FOR CYLINDER #6 AND INSTALLED THAT BACK IN. REINSTALLED CYLINDER PACKS AND CHECKED LINER PROTRUSION. IT WAS NOT OK SO INSTALLED NEW SPACER PLATE AND CHECKED AGAIN AND THAT FIXED IT. REMOVED CYLINDER PACKS AND PUT O-RINGS ON THEM

Inquiries should be directed to: Altorfer Inc.  
P.O. Box 1347  
Cedar Rapids, IA 52406-1347  
Ph 319-365-0551 Fax 319-365-5639

CASH DISCOUNT  
10TH PROX.

PAY THIS AMOUNT ▶

AMOUNT CREDITED ▶

CONT'D

- ALL RETURNABLE PARTS ARE ACCEPTABLE FOR CREDIT ONLY BY OUR AUTHORIZATION. THEY MUST BE RETURNED WITHIN 15 DAYS AFTER DAY OF SHIPMENT TO AVOID HANDLING AND RESTOCKING CHARGES.



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THEN REINSTALLED CYLINDER PACKS AND INSTALLED NEW ROD BEARINGS AND TORQUE TO SPEC. REMOVED MAIN BEARINGS AND TORQUE THEM TO SPEC. PUT IN SPRAY JETS AND CHECKED FOR CLEARANCE AND THEY WERE ALL GOOD. INSTALLED NEW OIL PUMP AND REINSTALLED THE LADDER AND OLD OIL TUBES WITH NEW O-RINGS. REMOVED OLD GASKET FROM THE BOTTOM OF THE BLOCK AND TOP OF THE OIL PAN AND INSTALLED OIL PAN WITH NEW GASKET ON ENGINE. REPLACED THE OIL FILTER WITH A NEW FILTER. REMOVED HARDWARE FROM HEAD AND CLEANED THEN REINSTALLED HARDWARE TO HEAD AND REPLACED THE EXHAUST MANIFOLD GASKETS AND STUDS AND NEW TURBO MOUNTING BOLTS. REINSTALLED HEAD AND TORQUE TO SPEC. REMOVED THE THERMOSTAT HOUSING AND CLEANED THAT UP THEN REINSTALLED WITH A NEW THERMOSTAT AND GASKETS. REINSTALLED TURBO OIL LINES WITH NEW GASKETS. CLEANED INJECTORS AND REINSTALLED THEM. REINSTALLED VALVE COVER BASE, VALVE COVERS, ROCKER ARMS, AND JAKE BRAKES AND ADJUSTED THE VALVES THEN TORQUE EVERYTHING TO SPEC. REINSTALLED RADIATOR BRACE BRACKET AND AIR TO AIR DUCT WORK. REPLACED RADIATOR BRACES. FILLED TRUCK BACK UP WITH OIL AND COOLANT AND STARTED IT. IT RAN GOOD AND THERE WERE NO LEAKS BUT I NOTICED THE WATER LIGHT WAS ON IN THE DASH AND SO I DRAINED THE COOLANT AND REPLACED THE SENSOR IN THE TOP OF THE THERMOSTAT HOUSING. FILLED TRUCK BACK UP WITH COOLANT AND RAN AND THE LIGHT WAS OFF. REINSTALLED THE BRACE UNDER THE

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OIL PAN.  
CYLINDER HEAD MAGNA FLUXED AND SURFACED AT TIME OF REPAIRS

1	1P-4278		CLAMP	S	1.09	1.09
		45010				
1	6I-4421		PLATE SPACER	S	401.37	401.37
		45010				
1	7M-9918		NUTLOCK	S	3.74	3.74
		45010				
3	7N-1961		BOLT	S	14.01	42.03
		45010				
1	8H-2778		GASKET	S	2.38	2.38
		45010				
3	9Y-3368		INSERT LR	S	62.11	186.33
		45010				
1	032-1269		ELBOW	N	6.44	6.44
		45010				
1	10R-9552		KIT-GOLD	N	4200.30	4200.30
		45030				
1			CORE DEPOSIT	N	1836.73	1836.73
		25105				
1-			FULL CREDIT	N	1836.73	1836.73-
		2510A				
1	106-4159		SPACER	S	7.01	7.01
		45010				
6	124-1855		BOLT 12PT	S	9.54	57.24
		45010				
1	144-0367		CLAMP	S	11.12	11.12
		45010				

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QUANTITY	ITEM	N/R	DESCRIPTION	UNIT PRICE	EXTENSION
6	166-2903		SEAL-O-RING-	5.90	35.40
		45010			
3	238-8648		COOLANT-ELE	11.76	35.28
		45010			
20	TSSM		NYLON TIE SM	.23	4.60
		45405			
1	3/8 DRAIN COCK		T-HANDLE VALVE	6.15	6.15
		45405			
16	95974		2 1/2 SIL.	2.02	32.32
		45405			
14	95976		3 IN. SIL	2.35	32.90
		45405			
40	ALTORFER 15-40 BULK		DEO SAE 15W40 QT	2.57	102.80
		45405			
TOTAL PARTS				SEG. 01	5168.50 *
	ENG/TRANS LABOR	43.85 RT HOURS	46010		4955.05
	ENG/TRANS LABOR	1.60 RT HOURS	46010		180.80
TOTAL LABOR				SEG. 01	5135.85 *
1.00			MAGNA FLUX HEAD	46500	333.33
1.00			ENVIRO/SHOP SUPP	66095	250.00
TOTAL MISC CHGS				SEG. 01	583.33 *
SEGMENT 01 TOTAL					10887.68 T

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REMOVE & INSTALL TIMING GEAR HOUSING PLATE

OIL LEAK, LEFT TOP CORNER OF ENGINE AND FAN HUB MOUNTING STUDS LEAKING

**CUSTOMER COMPLAINT:**

OIL LEAK ON TOP LEFT CORNER OF ENGINE AND FAN HUB MOUNTING STUDS LEAKING

**REPAIR PROCESS COMMENTS:**

WHILE THE COOLANT WAS DRAINED I REMOVED THE AIR TO AIR CONDENSER AND AIR CONDITIONER PUMP AND MOVED THAT STUFF OUT OF THE WAY. REMOVED THE AIR TO AIR AND RADIATOR FROM TRUCK AND REMOVED THE FAN HUB, DAMPER, FRONT COVER, AND GEARS. CLEANED THE FRONT OF THE ENGINE OFF AND CLEANED THE FRONT COVER OFF. PUT NEW GASKETS ON FRONT COVER AND REINSTALLED THE GEAR CLUSTER, FRONT COVER, DAMPER AND FAN HUB. TORQUE EVERYTHING TO SPEC. INSTALLED NEW MOTOR MOUNT BUSHINGS IN THE FRONT.

2	1D-3419	45010	BOLT	N	4.24	8.48
5	2J-3118	45010	BOLT	S	.42	2.10
2	2K-0337	45010	NUT	N	2.15	4.30
4	5P-8248	45010	WASHER	S	.91	3.64

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90	9X-2371		IN HOSE STK	S	.29	26.10
		45010				
2	001-6285		COUPLING	S	6.80	13.60
		45010				
1	101-6605		HOSE A	N	38.04	38.04
		45010				
1	101-8468		BEARING	S	32.19	32.19
		45010				
2	109-0077		SEAL O RING	S	8.43	16.86
		45010				
1	125-0434		SEAL	S	12.78	12.78
		45010				
1	130-4698		SLEEVE	S	29.89	29.89
		45010				
1	131-7123		BEARING	S	30.15	30.15
		45010				
1	376-6577		KIT-GASKET (F	N	265.12	265.12
		45010				
2	MOUNT WASHERS		MOTOR	S	8.00	16.00
		45405				
2	PETE MOUNT FRONT		ENGINE MOUNT	S	46.83	93.66
		45405				
TOTAL PARTS				SEG. 02		592.91 *
ENG/TRANS LABOR		16.25 RT HOURS	46010			1836.25
ENG/TRANS LABOR		1.40 RT HOURS	46010			158.20
TOTAL LABOR				SEG. 02		1994.45 *

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SEGMENT 02 TOTAL

2587.36 T

REMOVE & INSTALL FUEL SUPPLY/RETURN LINES

FUEL LINE NEEDS REPLACED, LEFT SIDE OF ENGINE.  
CUSTOMER SUPPLIED PARTS

CUSTOMER COMPLAINT:

FUEL LINE NEEDS REPLACED ON LEFT SIDE OF ENGINE  
REPAIR PROCESS COMMENTS:

REMOVED OLD FUEL SUPPLY LINE AND INSTALLED NEW  
FUEL SUPPLY LINE. CUSTOMER SUPPLIED PART

ENG/TRANS LABOR                      1.00 RT HOURS                      46010                      113.00

TOTAL LABOR                      SEG. 03                      113.00 \*

SEGMENT 03 TOTAL

113.00 T

REMOVE & INSTALL V-BELT(S)

REPLACE ALL BELTS

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**CUSTOMER COMPLAINT:**

REPLACE ALL BELTS

**REPAIR PROCESS COMMENTS:**

REMOVED OLD BELTS AND INSTALLED 4 NEW BELTS.

ENG/TRANS LABOR	0.50 RT HOURS	46010		56.50
	TOTAL LABOR	SEG. 04		56.50 *
2.00	9590 BELT	46500		51.62
2.00	TR22534 BELT	46500		58.74
	TOTAL MISC CHGS	SEG. 04		110.36 *
	SEGMENT 04 TOTAL			166.86 T

REMOVE & INSTALL RADIATOR

REPLACE RADIATOR COMPLETE

WASH OUT AIR TO AIR COOLER

REPLACE UPPER AND LOWER COOLANT HOSES

**CUSTOMER COMPLAINT:**

REPLACE RADIATOR

**REPAIR PROCESS COMMENTS:**

WHILE RADIATOR WAS OUT OF TRUCK, I REMOVED THE AIR TO AIR FROM OLD RADIATOR AND POWER WASHED THE AIR

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TO AIR OUT. I TRANSFERRED THE BRACKETS FROM THE OLD RADIATOR TO THE NEW RADIATOR AND TAPPED HOLES FOR THE FAN SHROUD IN THE NEW RADIATOR. I INSTALLED THE NEW RADIATOR AND AIR TO AIR BACK IN TRUCK AND REPLACED THE RADIATOR HOSES AND HOOKED EVERYTHING ELSE UP.

	ENG/TRANS LABOR	0.30 RT HOURS	46010	33.90
	ENG/TRANS LABOR	1.50 RT HOURS	46010	169.50
	TOTAL LABOR		SEG. 05	203.40 *
1.00	RADIATOR		46500	1439.80
1.00	ALARM STAT		46500	63.76
1.00	TRANSPORTATION		15555	70.71
	TOTAL MISC CHGS		SEG. 05	1574.27 *
	SEGMENT 05 TOTAL			1777.67 T

5% DISCOUNT	273.65-T
5% LABOR DISC	375.16-T
IOWA SALES TAX	759.41 T

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1% CITY TAX 151.88 T  
 ADD'L 1% SALES TAX 151.88 T

\*\*\*\*\*  
 PLEASE DIRECT WORK ORDER INQUIRIES TO  
 THE SERVICE DEPARTMENT: PH 319-365-6500  
 \* \* \* INVOICE COPY \* \* \*

NET 30 DAYS

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CASH DISCOUNT  
 USD 57.61

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15946.93

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PLEASE REMIT TO:

**ALTORFER INC.**  
 P.O. BOX 1347  
 CEDAR RAPIDS, IA 52406-1347



Print to PDF Screen Print

Serial No: 5EK94926

Delivery Date:

10Dec1996

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DISCLAIMER: This description outlines the reimbursement terms provided to the dealer. Refer to the Warranty Guide as your safe source for additional information. This document is not intended for customer use. Customer inquiries should be redirected to the applicable product warranty statement or contract.

EMISSIONS WARRANTY APPLIES TO NEW ENGINES OPERATED AND REPAIRED IN US, CANADA, US VIRGIN ISLANDS, PUERTO RICO AND SOUTH KOREA. PLEASE REFER TO THE EMISSIONS WARRANTY GUIDE OR SEE YOUR WARRANTY ADMINISTRATOR FOR FURTHER INFORMATION.

Summary of Coverages:

Coverage:
N4 A6 AD1 060990
N4 73 OPT 100250

Description:
PRECIOUS METALS GOLD 36/UNLIMITED HD
OPT - HDTE - 36/300 - US/CAN

Detailed Coverage Information:

Coverage Code: N4 A6 AD1 060990 Coverage Start Date: 15Aug2014
Description: PRECIOUS METALS GOLD 36/UNLIMITED HD Coverage Start Usage: 1756405M
Coverage Cancellation Date: N/A

Months Hours Miles Desc Parts Rate +/- % Labor Labor % Travel Vehicle

Notes

REFER TO THE APPLICABLE ESC CONTRACT ISSUED AT THE TIME OF PURCHASE, DEDUCTIBLES ARE APPLIED PER FAILURE.

REFER TO APPLICABLE WARRANTY BULLETIN IN THE SERVICE WARRANTY GUIDEBOOK OR THE ESC ADMINISTRATIVE MANUAL FOR ADDITIONAL REIMBURSEMENT PRACTICES.

Coverage Code: N4 73 OPT 100250
Description: OPT - HDTE - 36/300 - US/CAN

Coverage Start Date: 26Dec2007
Coverage Start Usage: 1088451M
Coverage Cancellation Date: N/A

Months Hours Miles Desc Parts Rate +/- % Labor Labor % Travel Vehicle

Notes

REFER TO THE APPLICABLE ESC CONTRACT ISSUED AT THE TIME OF PURCHASE.

REFER TO APPLICABLE WARRANTY BULLETIN IN THE SERVICE WARRANTY GUIDEBOOK OR THE ESC ADMINISTRATIVE MANUAL FOR ADDITIONAL REIMBURSEMENT PRACTICES.

DISCLAIMER: \*\* DIFFERENT GEOGRAPHICAL WARRANTY MAY APPLY. \*\*

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Lucas 80-90 Gear oil in Reas  
Sylgard 3ac 50 in trans  
Mobil-Delvac 1300 Super oil + 1 gal of Lucas oil  
additive  
Luber-Air LFP4005 oil filter  
Cat - 1R0749 Fuel Filters  
Cat ELC Coolant

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